



February 11, 2006

Certified Mail: 7005 1820 0006 0652 8950

Monica S. Sheeler  
Consumer Specialist  
Alabama State House  
11 South Union Street  
Montgomery, AL 36130

Re: Caldwell, Debra (90714-001)

Dear Ms. Sheeler:

We have research the claim and found that we did dispatch for repair of Ms. Caldwell's electrical problem. When our contractor contacted her to set up the appointment our contractor told us Ms. Caldwell had it repaired by her own contractor. At this point we need a copy of her contractor's invoice showing the diagnostic and work completed. We will reimburse per the terms of the contract. We have also requested a copy of Ms. Caldwell's home inspection. This has not been provided although we have requested it. As soon as we received the documentation requested we could process this claim.

Sincerely,

A handwritten signature in black ink, appearing to read "Frederick J. Peyton", is written over a horizontal line.

Frederick J. Peyton  
Globe Home Warranty Company

**Exhibit F**

P.O. BOX 2458  
WINTER PARK, FL 32790  
TEL: 800.842.2177  
FAX: 800.597.3630  
[www.globewarranty.com](http://www.globewarranty.com)